COOKEVILLE REGIONAL MEDICAL CENTER
BOARD OF TRUSTEES REPORT OF PATIENT CARE QUALITY
1999-2000

	JULY	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUNE
VOLUME												
% Occupancy	65%	60%	63%									
Average LOS(excluding newborns)	4.4	4.7	4.4	4.2	4.2							
Pts discharge delayed due to unavailable Nursing Hom	10	12	6									
Transfers: Inpatient	14	10	19	15	14							
ER	37	23	27	29	27							
INTERPERSONAL												
Patient Complaints/Grievances	35	41	35	24	29							
Legal Cases Pending	4	4	4	5	3							
TECHNICAL												
Blood Usage:												
# Units not meeting clinical indications/units released	102	148	230									
# Transfusion investigations	2	1	2									
Drug Usage:												
# Medication Errors	8	20	9	13	37							
# Adverse Drug Reactions	1	0	0									
Medical Record:												
# H&P not completed within 24 hours	23	15	21									
# OR reports not completed within 14 days	14	14	19									
# Discharge Summaries not completed within 14 day	43	53	49									
# Physician Suspensions	18	22	24									
OUTCOME												
Mortalities:												
Total	27	20	30	26	21							
ICCU	6	3	12		3							
OR/Anesthesia	0	0	0	0	0							
OB/Nursery	0	0	0	0	1							
ER	8	15	14									
Infection Rate:												
Critical Care Rate	< 13 per 1000		days >									
C-Section Wound Rate	0	0	0									
" Clean" Surgery (Inpatient) Rate	1.10%	0	2.0%									
Same Day Surgery Rate	0.35%	0.50%	NA									
Other:												
# of C-Sections	16	9	20	29	22							
# of unplanned returns to Surgery	0	3	3		2							
# of Code 99 in ICCU/ # survived	0	0	2/2									