



23Y - General Liability - Claims Made - N.P. Liab

| AcciDate     | 08/22/2002    | Clmt ENGLAND, DENISE | Soc.Sec.No. | - - 0  | Description | CLMT DAMAGED VEH DUE TO MAN HOLE COVER | Status/Clsd | 08/30/2002 |
|--------------|---------------|----------------------|-------------|--------|-------------|--|-------------|------------|
| ReptDate     | 08/26/2002    | Claim # L03000359 A  |             |        |             |  |             |            |
|              | Bodily Injury | Property Damage      | Expense     | Legal  | Rehab       | Totals                                 | Recovery    | Net Claim  |
| Incurred     | \$0.00        | \$0.00               | \$0.00      | \$0.00 | \$0.00      | \$0.00                                 | \$0.00      | \$0.00     |
| Paid To Date | \$0.00        | \$0.00               | \$0.00      | \$0.00 | \$0.00      | \$0.00                                 | \$0.00      | \$0.00     |
| Outstanding  | \$0.00        | \$0.00               | \$0.00      | \$0.00 | \$0.00      | \$0.00                                 | \$0.00      | \$0.00     |

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| AcciDate     | 08/22/2002    | Clmt DANIELS, DONNIE | Soc.Sec.No. | - - 0  | Description | WATER LEAK FROM METER CRACKED CONCRETE | Status/Clsd | 09/05/2002 |
|--------------|---------------|----------------------|-------------|--------|-------------|--|-------------|------------|
| ReptDate     | 09/03/2002    | Claim # L03000387 A  |             |        |             |  |             |            |
|              | Bodily Injury | Property Damage      | Expense     | Legal  | Rehab       | Totals                                 | Recovery    | Net Claim  |
| Incurred     | \$0.00        | \$0.00               | \$0.00      | \$0.00 | \$0.00      | \$0.00                                 | \$0.00      | \$0.00     |
| Paid To Date | \$0.00        | \$0.00               | \$0.00      | \$0.00 | \$0.00      | \$0.00                                 | \$0.00      | \$0.00     |
| Outstanding  | \$0.00        | \$0.00               | \$0.00      | \$0.00 | \$0.00      | \$0.00                                 | \$0.00      | \$0.00     |

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| AcciDate     | 08/27/2002    | Clmt STEVENS, MARY  | Soc.Sec.No. | - - 0  | Description | SEWER BACKUP | Status/Clsd | 10/11/2002 |
|--------------|---------------|---------------------|-------------|--------|-------------|--------------|-------------|------------|
| ReptDate     | 08/29/2002    | Claim # L03000367 A |             |        |             |              |             |            |
|              | Bodily Injury | Property Damage     | Expense     | Legal  | Rehab       | Totals       | Recovery    | Net Claim  |
| Incurred     | \$0.00        | \$5,139.53          | \$752.79    | \$0.00 | \$0.00      | \$5,892.32   | \$0.00      | \$5,892.32 |
| Paid To Date | \$0.00        | \$5,139.53          | \$752.79    | \$0.00 | \$0.00      | \$5,892.32   | \$0.00      | \$5,892.32 |
| Outstanding  | \$0.00        | \$0.00              | \$0.00      | \$0.00 | \$0.00      | \$0.00       | \$0.00      | \$0.00     |

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| AcciDate     | 08/27/2002    | Clmt MATTERS, R.J.  | Soc.Sec.No. | - - 0  | Description | SEWER BACKUP | Status/Clsd | 09/18/2002 |
|--------------|---------------|---------------------|-------------|--------|-------------|--------------|-------------|------------|
| ReptDate     | 08/29/2002    | Claim # L03000367 B |             |        |             |              |             |            |
|              | Bodily Injury | Property Damage     | Expense     | Legal  | Rehab       | Totals       | Recovery    | Net Claim  |
| Incurred     | \$0.00        | \$1,135.42          | \$0.00      | \$0.00 | \$0.00      | \$1,135.42   | \$0.00      | \$1,135.42 |
| Paid To Date | \$0.00        | \$1,135.42          | \$0.00      | \$0.00 | \$0.00      | \$1,135.42   | \$0.00      | \$1,135.42 |
| Outstanding  | \$0.00        | \$0.00              | \$0.00      | \$0.00 | \$0.00      | \$0.00       | \$0.00      | \$0.00     |

23Y - General Liability - Claims Made - N.P. Liab

| AcciDate     | 09/02/2002    | Clmt TREAT, JOYCE   | Soc.Sec.No. | - - 0  | Description | SEWER BACK UP | Status/Clsd | 09/25/2002 |
|--------------|---------------|---------------------|-------------|--------|-------------|---------------|-------------|------------|
| ReptDate     | 09/16/2002    | Claim # L03000483 A |             |        |             |               |             |            |
|              | Bodily Injury | Property Damage     | Expense     | Legal  | Rehab       | Totals        | Recovery    | Net Claim  |
| Incurred     | \$0.00        | \$460.80            | \$0.00      | \$0.00 | \$0.00      | \$460.80      | \$0.00      | \$460.80   |
| Paid To Date | \$0.00        | \$460.80            | \$0.00      | \$0.00 | \$0.00      | \$460.80      | \$0.00      | \$460.80   |
| Outstanding  | \$0.00        | \$0.00              | \$0.00      | \$0.00 | \$0.00      | \$0.00        | \$0.00      | \$0.00     |

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| AcciDate     | 09/22/2002    | Clmt REEVES, ROBERT | Soc.Sec.No. | - - 0  | Description | WATER DAMAGE TO BLDG IMPROPER DRAINAGE | Status/Clsd | R          |
|--------------|---------------|---------------------|-------------|--------|-------------|--|-------------|------------|
| ReptDate     | 10/02/2002    | Claim # L03000602 A |             |        |             |  |             |            |
|              | Bodily Injury | Property Damage     | Expense     | Legal  | Rehab       | Totals                                 | Recovery    | Net Claim  |
| Incurred     | \$0.00        | \$5,332.00          | \$1,235.00  | \$0.00 | \$0.00      | \$6,567.00                             | \$0.00      | \$6,567.00 |
| Paid To Date | \$0.00        | \$5,331.85          | \$1,234.82  | \$0.00 | \$0.00      | \$6,566.67                             | \$0.00      | \$6,566.67 |
| Outstanding  | \$0.00        | \$0.15              | \$0.18      | \$0.00 | \$0.00      | \$0.33                                 | \$0.00      | \$0.33     |



23Y - General Liability - Claims Made - N.P. Liab for 07/01/2002 through 07/01/2003

|               | Claim  | Claim       | Expense    | Legal       | Rehab  | Totals      | Recovery | Net Claim   |
|---------------|--------|-------------|------------|-------------|--------|-------------|----------|-------------|
| Incurred      | \$0.00 | \$61,074.89 | \$4,594.69 | \$30,000.00 | \$0.00 | \$95,669.58 | \$0.00   | \$95,669.58 |
| Paid To Date  | \$0.00 | \$25,574.74 | \$3,094.51 | \$0.00      | \$0.00 | \$28,669.25 |          |             |
| Outstanding   | \$0.00 | \$35,500.15 | \$1,500.18 | \$30,000.00 | \$0.00 | \$67,000.33 |          |             |
| Total Claims  | 18     |             |            |             |        |             |          |             |
| Closed Claims | 14     |             |            |             |        |             |          |             |
| Open Claims   | 4      |             |            |             |        |             |          |             |

Totals for Policy Year 07/01/2002 through 07/01/2003

|               | Claim  | Claim       | Expense    | Legal       | Rehab  | Totals      | Recovery | Net Claim   |
|---------------|--------|-------------|------------|-------------|--------|-------------|----------|-------------|
| Incurred      | \$0.00 | \$61,074.89 | \$4,594.69 | \$30,000.00 | \$0.00 | \$95,669.58 | \$0.00   | \$95,669.58 |
| Paid To Date  | \$0.00 | \$25,574.74 | \$3,094.51 | \$0.00      | \$0.00 | \$28,669.25 |          |             |
| Outstanding   | \$0.00 | \$35,500.15 | \$1,500.18 | \$30,000.00 | \$0.00 | \$67,000.33 |          |             |
| Total Claims  | 18     |             |            |             |        |             |          |             |
| Closed Claims | 14     |             |            |             |        |             |          |             |
| Open Claims   | 4      |             |            |             |        |             |          |             |