

# MEMORANDUM

July 29, 2004

To: Village Board

From: Leeann Butschlick

Copy: Raymond J. Pollen, Village Attorney  
James F. Bartnicki, Interim Village Manager  
David Banaszynski, Acting Police Chief

Re: Village email system status



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Attached please find memoranda regarding the Village's email system and a letter, dated July 22, 2004 from Geoff Davidian inquiring about the status of same.

You will recall that as per terms of the settlement agreement with Mr. Davidian, the Village agreed to implement an email system for Trustee communications. Staff believes that the Village is in full compliance with this agreement. The issues that Mr. Davidian speaks to are related to remote access to the system, not the integrity of the system itself. The system has been fully functional since June 1, 2004 as required in the agreement.

As noted in my memo to Mr. Pollen, staff has made numerous attempts to address the difficulties some Trustees experience when attempting to access the Village email system; however it seems apparent at this point that staff does not have the technical expertise to accurately identify nor correct the access problems experienced by some users. Staff requests that it be authorized to negotiate a time and materials contract with Mike Armstrong, the Village's IT consultant, to identify the problems at each remote access location. I hope to be able to provide, at Monday's meeting, some additional information from Mr. Armstrong regarding his estimate of the time and costs involved.

Please contact me at 847-2702 if you should have any questions regarding the above.